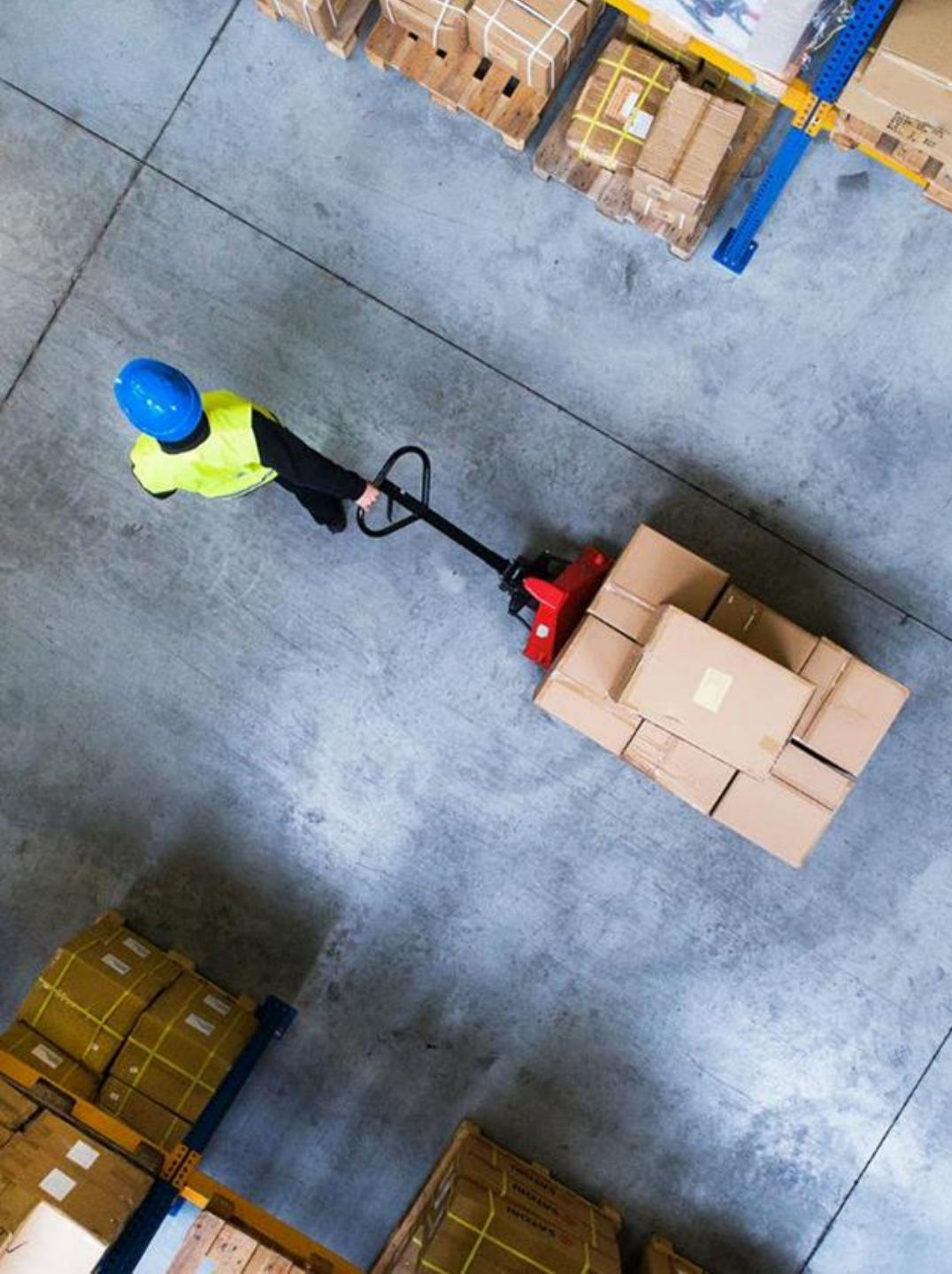




# Take CARE Covid 19 Service Package Measures For Exhibition Logistics

Sebastian Gahren



## CHALLENGE

Restrictions at trade fairs and events due to regulations on coronavirus



## SOLUTION

"Take CARE" – modules from Kuehne + Nagel



## RESULTS

Ensuring all exhibition logistics services under the current legal regulations



# Take CARE

## Modules



### MANPOWER DEPLOYMENT

Use of the recording system EVINT

### TRACKING

Tracking onsite with KN syncroTESS

### TRACK & TRACE

Usage of KN Login and Fairlog STM

### HYGIENE

Hygiene concept on the basis of WHO

### Quality Accreditation

Quality & Safety as per ISO certification



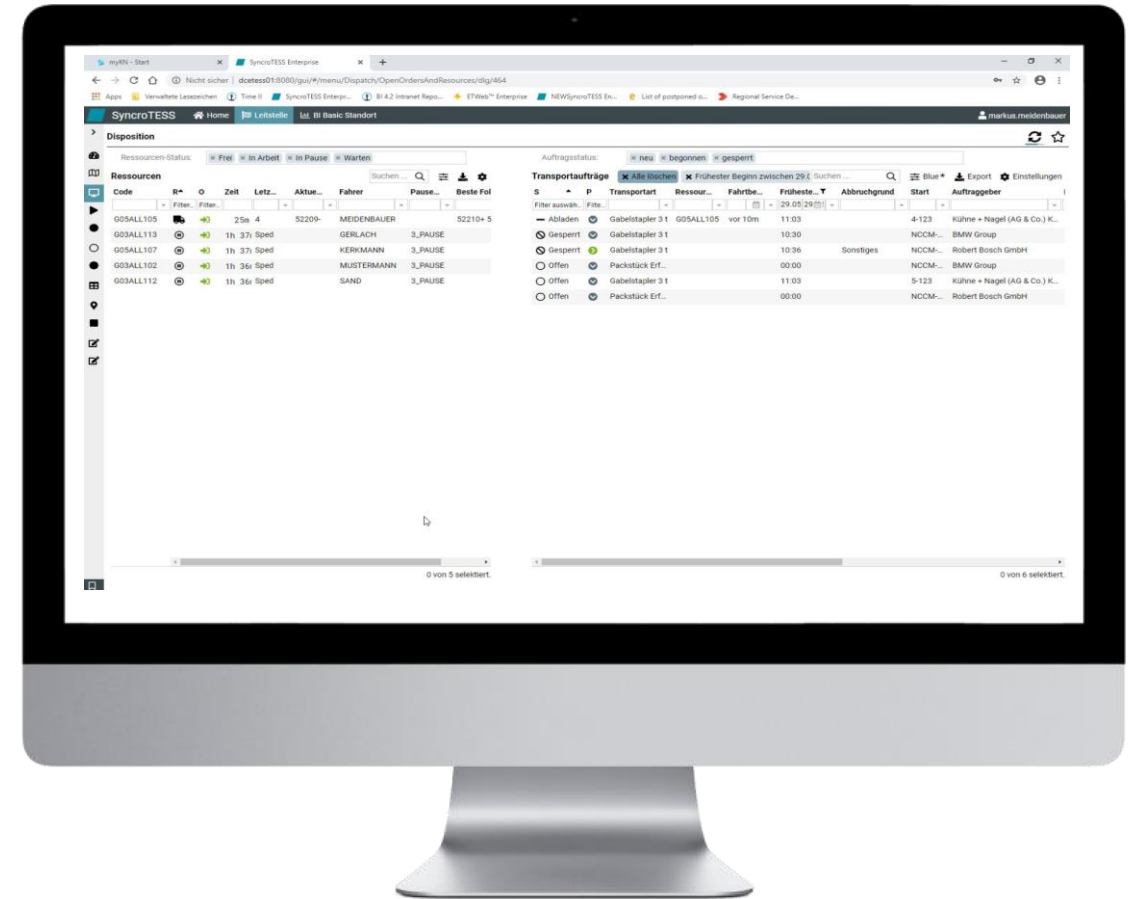


# Tracking

Complete documentation of onsite operations



- Order management for all services on the exhibition grounds with KN syncroTess
  - Orders/Tracking in real time
    - Forklift truck use
    - Crane use
    - Transport workers
    - Empty handling registration
- Reporting through Business Intelligence
- Cashless payment transactions
- Contactless order acceptance





# Track & Trace

Transparency and Visibility of the whole transport chain



## KN-Login

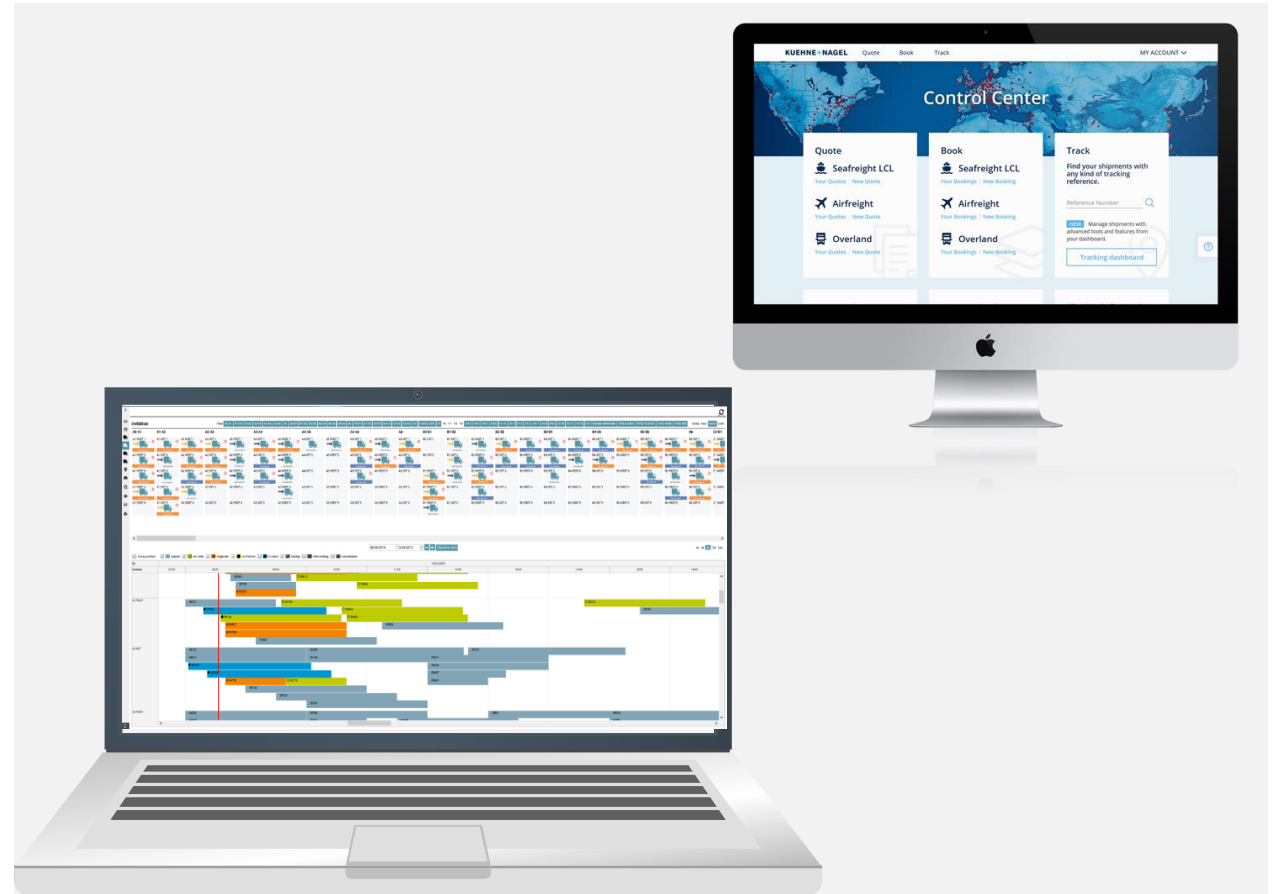
All-round view of the transports

- Monitoring in real time
- Increased traceability from point of departure to destination
- Notification of unforeseeable events

## Fairlog STM

Time Slot Management + Entrance Registration

- Registration of all entrances to the exhibition grounds (**visitors and suppliers**)
- vehicle registration
- Reporting tool
- Recording of access of personnel
- Usage of mobile devices





# Hygiene

## KN Hygiene Concept



## The health of our customers and employees has the highest priority!

All KN offices have taken measures in accordance with WHO recommendations. KN's commitment to work under COVID-19 conditions includes management responsibility to adapt sites that allow social distance, staggered work schedules, safe commuting, frequent disinfection, cleaning procedures and more

Additional measures in exhibition logistics:

- Medicine check
- Disinfection stations

**KÜHNE+NAGEL**

**Schutz- und Hygienemaßnahmen**  
(Maßnahmenplan Corona 2020, Stufe 5)

**Hände waschen** mit Wasser und Seife

- vor dem Essen
- nach der Toilette
- regelmäßig nach Kontakt mit öffentlich zugänglichen Oberflächen
- an den Hautschutz denken – eincremen

**Achtsam Niesen und Husten**

- in die Ellenbeuge
- in ein Papiertaschentuch (das danach entsorgt wird)

**Hände weg vom Gesicht**

**Abstand halten**

- Halten Sie **gute** Abstand zu allen anderen (mindestens 1,5 m)
- Kein Händeschütteln, kein Körperkontakt
- Abstand auch in Warteschlangen, Fahrstühlen usw. einhalten.
- Abstand auch während der Pausen einhalten

**Keine Menschenansammlungen**

- Keine Meetings, keine Versammlungen (und: keine Ausnahmen!)
- Schichtübergaben ohne Personenkontakt
- Keine Dienstreisen (Ausnahmeregelmäßigungen nur durch GL-Mitglieder)
- Keine Präsenzschalungen / -unterweisungen (Für die Durchführung von zwingend notwendigen Unterweisungen, Hfereitungen in Dokument S-3-1)

**Persönliche KN-Ausstattung nutzen**

- Schreibtisch, Telefon, Tastatur, Maus, Büromaterial für je eine Person
- Gabelstapler, Kommissioniergeräte etc. für je eine Person je Schicht zum Schichtende und nach Überlassen von Arbeitsmitteln an andere: Nassreinigung von Berührflächen der Arbeitsmittel mit Seifenlauge (Hfereitungen in Dokument S-3, Auslagerung Reinigung von Oberflächen und Arbeitsmitteln)

**Reinlichkeit**

- Gemeinschaftsräume und Küchen sauber halten
- Schreibtisch aufgeräumt halten, um Reinigung zu ermöglichen
- Stets gut lüften

**Verteilen**

- Wenn möglich mobil von zu Hause arbeiten
- Führungskraft und Stellvertretung nie im gleichen Gebäude

**Bei Fieber / Erkältungssymptomen**

- zu Hause bleiben und unbedingt (Haus-)Arzt kontaktieren

**Alltagsmasken als Ergänzung**

- Anwendung zum Schutz des Anderen (gegenseitiger Schutz) bei unvermeidbarer enger Zusammenarbeit, auf dem Flur, im Treppenhaus, in engen Räumen, auf dem Arbeitsweg im OPNV, ...
- Masken ersetzen keine der oben beschriebenen Basisregeln!

Erstellt: 23.04.2020  
Blz ZD\_D\_Peter T. Schmidt  
Alle Gesellschafter der deutschen Kühne + Nagel-Gruppe (verantwortlich durch den KND-Krisenstab)

Rev. 3

**KUEHNE+NAGEL**

COVID-19  
**Commitment to the new normal!**

**KN will**

- Adapt layout to support social distancing
- Have supplies available for disinfection and cleaning
- Identify and clean touch points frequently
- Adapt working schedule and working times
- Have one manager present at all times
- Dedicate space for immediate isolation
- Be as flexible as possible to personal situations

**I will**

- Wash my hands
- Keep social distance at all times
- Stay home if I have symptoms
- Cover my face if I sneeze or cough
- Avoid touching surfaces where possible
- Clean my shared equipment before and after use
- Respect maximum number of people in a room or area
- Be respectful in correcting others if rules are forgotten

OSHE poster Version 1.0 07 May 2020



# Quality Accreditation

## KN Safety and Security standards as per ISO certification



- **Certificates as per ISO**
  - 9001:2015
  - 14001:2015
  - OHSAS 18001:2007
- **more:**
  - AEO
  - CTPAT



**MANAGEMENT SYSTEM  
CERTIFICATE**

Certificate No: 10000349664-MSC-UKAS-DEU Initial certification date: 03 April 1995 (ISO 9001) Valid: 23 March 2020 - 06 October 2020  
04 March 2002 (ISO 14001)  
14 February 2002 (OHSAS 18001)  
(by different Certification Body)

This is to certify that the management system of

**Kuehne + Nagel International AG**  
Dorfstrasse 50, CH-8834 Schindellegi, Switzerland  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:  
**ISO 9001:2015**

has been found to conform to the Environmental Management System standard:  
**ISO 14001:2015**

has been found to conform to the Occupational Health and Safety Management System standard:  
**OHSAS 18001:2007**

This certificate is valid for the following scope:  
• Sea Logistics • Contract Logistics  
• Air Logistics • Integrated Logistics  
• Overland • Special Services

Place and date:  
London, 27 March 2020

For the issuing office:  
DNV GL - Business Assurance  
4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom



Eric Koek  
Management Representative

Lack of fulfillment of conditions as set out in the Certification Agreement may render this Certificate invalid.  
ACCREDITED UNIT: DNV GL Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom.  
TEL: +44(0) 203 535 4000. www.dnvgl.co.uk





***#restart***

# Thank you



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